

Continuum Intellimon®

DATASHEET

The old adage “time is money” couldn’t be more prevalent within MSP businesses today.

With an abundance of tickets sprouting up continuously, technicians often find themselves dealing with the chaos when they could be focusing on more valuable work. With Continuum Command, our proprietary alerting system, Intellimon®, can reduce your RMM ticket noise with our out-of-the-box alerting, that collates and prioritizes the most pressing alerts so your team can focus on what really matters, without wasting time.



“Continuum realizes that RMM is the backbone of the MSP business model. A fully-integrated solution frees us from day-to-day robotic duties and allows us to focus on operational and strategic planning and execution, as well as growing our business.”

James Ritter
CEO & Founder, Pulse
Technology Solutions LLC

Key benefits

Capture additional revenue

Open up additional revenue streams beyond traditional endpoint management

Improve customer satisfaction

Quicker problem resolution with less false positives

Increase productivity

Shift in-house technicians to higher margin, project-based work

Eliminate ticket volume by 80%

Proactive problem resolution lets your team focus “on” the business and not “in” the business

Reduce recurring issues

Create better operational efficiency within your business

How we do it better

Instant out-of-the-box alerting

Prioritization of most important tasks

NOC for remediation

Key features

2400+ preconfigured alerts

Accelerate velocity of completing tasks

Rules-based analysis

Related alerts are grouped into unified, actionable tickets to clear away unnecessary alerts and portal noise

NOC

We anticipate and resolve problems 24/7/365 so you can have confidence in your service delivery

Root cause insight

Get remediation documentation, and best practices – so you can solve issues once and for all

Watch a demo of Continuum Command today to learn more about how Intellimon® works

continuum.net/commanddemo



Continuum Command

Remote Monitoring and Management

For Servers

For Desktops

For Networks

For Mobile

Continuum Command is one of five pillars that act as the foundation of the Continuum Platform and integrated ecosystem. With seamless connectivity to the rest of our Platform, integrations with leading PSA tools, and proprietary alerting and ticketing technology, Continuum Command empowers MSPs with the industry's smartest solution.

The Continuum Ecosystem



Continuum
Fortify
Cybersecurity



Continuum
Command
Remote Monitoring and Management



Continuum
Recover
Backup and Disaster Recovery



Continuum
Enable
Advanced Learning



Continuum
Assist
Services and Consulting